

Cyber Safety[™] for the Digital Generation

Help safeguard you and your family's identity, privacy, and security with all-in-one protection through Norton LifeLock Benefit Plans.



What does it mean to protect my identity?

We share all kinds of personal, private, and sensitive information online every day. Your information is valuable, so you should have the tools to help yourself and your family feel secure when it comes to protecting your identity.



The Threat

- New or existing account fraud
- New credit account fraud

Our Solution

- LifeLock Identity Alerts
- Financial protection; credit monitoring

Identity Theft by the Numbers

- There's a victim of identity theft in the U.S. every 3 seconds1.
- Over 13 million Americans were affected by identity theft in 20221.
- It took identity theft victims an average of nearly 21 hours to resolve the fraud in 2022².
- Over 29 billion dollars were stolen by identity thieves in 2022².
- Over a third of identity theft victims have suffered multiple types of identity theft³.
- More than 50 million LifeLock Identity Theft Protection alerts and notifications were sent in the past year[†].

Our proprietary technology monitors[†] for fraudulent use of Social Security numbers, name, address, and date of birth in applications for credit and services. The patented system sends alerts by text, phone, email, or mobile app when a potential threat is detected. If you become a victim of identity theft, we can help you restore your identity easier than what you can do on your own.

¹ Based on an online survey of 5,004 U.S. adults conducted by The Harris Poll on behalf of Gen™ (formerly NortonLifeLock), January 2023.

² Based on an online survey of 505 U.S. adults who experienced ID theft in 2022, conducted for Gen™ (formerly NortonLifeLock) by The Harris Poll, January 2023.

³ Based on an online survey of 5,004 U.S. adults (including 1,171 U.S. adults who have ever experienced ID theft) conducted by The Harris Poll on behalf of Gen™ (formerly NortonLifeLock), January 2023.

[†] We do not monitor all transactions at all businesses.

How can I protect my devices?

As part of the digital generation, many of our day-to-day activities occur online. Whether that is checking email, shopping, banking, or even just chatting with friends, we so often find ourselves on our devices.

The Threat

- Phishing emails leads to malware on computer
- Same passwords lead to compromised accounts

Our Solution

- Norton Device
 Protection
- Password Manager





Our multi-layered, advanced security helps protect devices against existing and emerging malware threats, including ransomware, and helps protect private and financial information when you go online.

Why is my online privacy important?

Cybercriminals are always looking for new ways to access and use your personal information for their personal gain. It is important to protect yourself against these threats as they are constantly evolving.



The Threat

- Shopping online with a credit card stored on PC
- Children stumble into inappropiate web contentaccount fraud

Our Solution

- Secure VPN
- Child online safety tools (Parental Control)

Norton LifeLock Benefit Plans help protect devices on vulnerable connections through bankgrade encryption on Secure VPN to keep information private. We also scan common public people search websites for your information and help you easily opt-out.**

Not only your privacy, but your family's as well. Norton Family Parental Control* will help you:

- Know at a glance when and where your kids spend time online.
- Use simple settings to make the web safer for kids to explore.
- protect kids' private information.
- Gain valuable insights that lead to open, informed conversations.
- Teach balance and healthy habits without taking away kids' freedom.
- Easily protect your kids' devices with a single solution.

^{**} These features are not enabled upon enrollment. Member must take action to activate this protection..

 $^{^{\}ast}\,$ Not all features are available on all platforms. Presently not supported on Mac OS.

Million Dollar Protection Plan

Help for when you need it.

Up to 3 Million Dollar Protection Package^{†††}



\$1 Million for Lawyers and Experts

If needed, we'll retain lawyers and experts directly on your behalf to help solve your identity theft.

\$1 Million for Expense Reimbursement

We reimburse expenses resulting from identity theft like childcare, travel, document replacement, and lost wages.

\$1 Million for Stolen Funds Reimbursement

We'll reimburse money directly back to the member if they have stolen funds from their bank, investment, or credit accounts due to identity theft.

An extensive safety net

- Up to \$3 million in coverage for each eligible member[∆], in the rare event it's needed
- No limits on the number of claims you can file in a year[^]
- No limits on the number of occurrences for reimbursement[^]
- No sub-limits to worry about[^]
- Financial accounts not linked for monitoring may still be covered for reimbursement

^{***}Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential and LifeLock with Norton Benefit Premier and up to \$1 million for coverage for lawyers and experts if needed, for all plans. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: NortonLifeLock.com/legal.

The LifeLock Benefit Junior plan is for minors under the age of 18. LifeLock enrollment is limited to employees and their eligible dependents. Eligible dependents must live within the employee's household, or be financially dependent on the employee. LifeLock services will only be provided after receipt and applicable verification of certain information about you and each family member. Please refer to the employer group for the required information under your plan. In the event you do not complete the enrollment process for any family member, those individuals will not receive LifeLock services, but you will continue to be charged the full amount of the monthly membership selected until you cancel or modify your plan at your employer's next open enrollment period, which may be annual. Please note that we will NOT refund or credit you for any period of time during which we are unable to provide LifeLock services to any family member on your plan after your benefit effective date due to your failure to submit the information necessary to complete enrollment. If you do not complete the enrollment process for each family member, you may continue to pay more for LifeLock services than you otherwise would if you had selected a lower-tier plan.

There are no additional limits on eligible claims within each \$1 million category of protection outlined above. All claims are subject to the requirements outlined in the Master Policy. See NortonLifeLock.com/legal for policy details.



Norton LifeLock Benefit Solutions is part of Gen™ – a global company dedicated to powering Digital Freedom with a family of trusted brands, including Norton, Avast, LifeLock, Avira, AVG, ReputationDefender and CCleaner.















